Sales & Marketing-CM 219, Eastern court Corporate Office, New Delhi-1 Tel No 23326544, Fax 23326545 ddg_sales@bsnl.co.in



No. 38-7/2013-14/S&M-CM/

Date: 12.06.2013

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To

The Chief General Managers All Telecom Circles/Districts BSNL

Subject: Delegation of powers to CGMs for extension of validity of cellular prepaid recharge/ TOP-UP vouchers.

A number of cases are referred to this office by various circles for extension of validity of recharge/ TOP UP vouchers. In this regard it is reiterated that broad guidelines on this subject are already available issued by T&C section vide letter no.26-28/2006-R&C dated 26-12-2008 and the same should be followed in general.

However, looking into a number of references being made by the field units, competent authority has authorized CGMs of Telecom Circles / Metro Districts to extend the shelf-life of unsold stock of vouchers lying with BSNL for a validity of 18 months beyond shelf life of 18 months (Total 36 months) with following conditions:

- a. The extension of 18 months may be given in 3 phases of six months each.
- Circles will follow strict Inventory control measures by adhering to reordering level, Economic ordering Quantity etc. so that there is no shortage or excess inventory of prepaid vouchers in future.
- c. Circles will ensure that there is no misuse of validity extended vouchers.
- d. The other terms & conditions and procedure to be followed will remain same as mentioned in this office letter no.26-28/2006-R&C dated 26-12-2008.

(Upendra Bakolia) Addl.GM (S&M)-CM

Copy to:-

- 1. Nodal I/C of all IN nodal centers
- 2. GM(NWO-CM), BSNL CO New Delhi
- 3. DGM(T&C) BSNL CO New Delhi for information w.r.to their letter no.26-28/2006-R&C dated 26-12-2008.

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